

Q-interactive subtest guide

This resource is designed to help you manage your subtest usage efficiently and ensure you have all the tools you need for a seamless experience.



Where can I check my subtest balance?

Check out our [Q-interactive® Training Modules!](#) Video **03. Licenses** provides a detailed walkthrough on how to view and manage your Q-interactive subtest balances.

How do I calculate my subtest usage?

Estimate your subtest needs with our [downloadable calculator](#). Enter your projected annual administrations to calculate the approximate number of required usages.

How can I purchase additional subtests?

To purchase additional subtests, please reach out to our customer service team:

Telephone: 1-866-335-8418

Email: cs.canada@pearson.com

If you also need to renew your license, you may use our [order form](#).

What if I have a negative subtest balance?

If you have a negative subtest balance and have not yet been billed for it, you will need to settle the outstanding balance with your next subtest purchase. Please ensure that your account is up to date to avoid any interruptions in service.

Can I carry over unused subtests?

Yes, if you choose to renew your Q-interactive annual license, any unused subtests will carry forward.